



-: BOOKING TERMS :-

- At the time of booking, Customer is requested to submit any one form of photo ID such as Election Card / Passport / Driving License / Aadhar Card or PAN Card.
- At the time of booking, Customer is also requested to fill Booking Form. Booking form gives Umang event managers information about your event, so they can plan logistics of your event in advance. If Booking Form is not filled, then any inconvenience caused at the time of event will be customer's responsibility.
- Customer is free to appoint Caterers of their own choice. Responsibility of selecting Caterers and its entire material will remain on customer booking the party plot. Catering bill incurred during the event will be paid by customer directly to Caterers.
- Customer booking the party plot or person hosting the event should take a note that Umang Party Plot does **NOT** grant permission to cook Non-vegetarian food in Umang kitchen or anywhere in Umang Premises. Further please note Umang Party Plot is **NOT** open to customers who wish to keep Non-vegetarian menu at their event.
- Customer should note that any outside Decorator or Event management company will **NOT** be permitted to carry out decoration or flower decoration work at Umang. Any outside agency will **NOT** be allowed to décor. Decoration and Floral work will only be given to Licensee of the Umang Events Pvt. Ltd. Please contact Umang office to get more details.
- Umang Party Plot does not allow outside labours for kitchen cleaning, party plot cleaning, toilets swippers, parking attendents and chair arrangement labours. All of such work is already given in advance to 3rd party Umang contractors.
- Umang Events Pvt Ltd will deploy kitchen labours, parking attendents, cleaning swippers, chair arrangement labours, wheel-chair assistant, electrician, plumber and event managers who will be professionally dressed with their ID cards and their objective will be to provide service during your event. Customer booking the party plot or person hosting the event or their Caterers should **NOT** bear the cost of labour wages and meals as such bill will be paid by Umang Events Pvt Ltd.
- Booking price is fixed. Any kind of adjustment will not be made to final invoice.
- It is customer and/or person hosting the event responsibility to arrange "Baarati Uttaro" on their own.
- It is strictly prohibited to burn any fire crackers/works inside Umang party plot premises.
- If event requires permission of the Commissioner of Police or any other Government Authorities then such permission should be obtained by customer before event date. Customer or person hosting the event is further requested to submit copy of such permission in Umang office. If any legal action is involved then such responsibilities is of person booking the party plot or person hosting the event.
- Events involving D.J., Garba, Musical band, Band-Baja and other likely programs can use their sound/ music system **ONLY** until 22:00 hrs (10:00 p.m).
- On the day of event High voltage Flud Light towers, Electric Poles, 400 K.V. or 1000 K.V. Fludlights will be running (switched 'ON') from the 18:00hrs (6:00 p.m) to 23:59 hrs (12 mid-night). All these lights will **NOT** be switched ON before evening 18:00 hrs (6:00 p.m) and will be switched OFF at 23:59 hrs (12 mid-night). If the lights are kept ON after 23:59 hrs (12 mid-night) then separate penalty will be paid by customer.
- During the event, if any property damage is caused by customer, or their guest or caterers to the Party Plot, then Umang Events Pvt Ltd reserves the right to be compensated for such damages and it will be responsibility of customer booking the party plot or person hosting the event.

- If any car or any vehicle is gifted to Bride or Groom then such gift vehicle will not be allowed inside Umang Garden/Lawn. Such gift vehicle should be parked in VIP parking area. Baagi or horse-cart are allowed until VIP Parking area only.
- Umang Party plot will not grant permission to use Party-plot on night or day before your wedding event for programs like Khichdi-Kadhi or any other social events.
- As per the state law of Gujarat Government, it is strictly prohibited to consume liquor or alcohol-based drinks at Umang Party Plot. NRI Alcohol Permit Holders are also **NOT** allowed to consume alcohol/liquor in Umang Premises.
- At the time of ‘Baraat/Varghodo’ customer booking the party plot or person hosting the event should make necessary public safety arrangements as required for traffic management and be extra cautious while burning fireworks on the public road. In respect to this regards if any action by public or government authorities is taken then person booking the party plot or person hosting the event will be held responsible and accountable to government and general public.
- Umang Events Pvt. Ltd will hire its own photographer at its expense to take selective pictures of Decoration at your event. These pictures will be solely used as marketing material for Umang website, brochures, pamphlets or other forms of advertising. By booking the party plot, customer and person hosting the event agrees and grants the permission to Umang management to do so.
- Management, employees, directors or shareholders of Umang Events Pvt. Ltd or Umang Party Plot will **NOT** assume any responsibility in occurrence of any unforeseen human or natural calamity or any act of human or god intentionally or unintentionally at Umang Party Plot or inside the premises of Umang. In such unforeseen occurrence customer booking the party plot or person hosting the event will be responsible for any loss of public property or public lives or any medical bills incurred in such happening.
- If electric load of more than 10 (Ten) K.V. is required for the usage of Catering Lighting or Catering Decoration then Caterers or Customer or person hosting the event should make the arrangement for separate Generator on their own. If more then 10 (Ten) K.V electric load is consumed then caterers or customer or person hosting the event will be charged with Rs. 20,000/- penalty.
- If the vehicles are parked outside the Party Plot Parking’s Gate then such parking of the vehicles should be made by its owners at their own risk, any kind of valuable articles must not be kept in the vehicles. Umang Events Pvt. Ltd. or Umang Party Plot will **NOT** take any responsibility of the vehicle parked or any belongings kept inside the car. Parking Staff or Parking Attendant are only appointed for the purpose of providing better arrangement of parking, they are **NOT** supposed to be classified as “Parking Security”.
- The guests coming for event are advised to take care of their articles/infants & childrens themselves and they should keep close watch and give attention to their personal belongings.
- Usage time of the party plot will be for 24 hours. This timing will commence at earlier midnight 12.00 hrs. of the date of booking till the midnight 12.00 hrs. of the booked date.
- It will not be allowed to take the Chairs, Sofas or Utensils owned by the Party Plot outside the area of party plot.
- Unforeseen occurrence might include but not limited to theft, dacoity, terrorist attack, fire taking place in the party plot for any reason, bursting of gas cylinder or generator, electric shock to any person or biting of any poisonous creature or any kind of natural incident taking place such as earthquake, rain, flood or any other types of accident taking place by any human or natural reason then management of Umang Events Pvt. Ltd. or owners of Umang Party Plot will **NOT** be responsible in any manner to compensate for any such accident or incident. All the responsibility of such unforeseen happening remains on customer booking the party plot or the person hosting that particular event.
- It is requested to submit copy of the event invitation card for office records.

- It is requested to inform the Party Plot office about the Caterers appointed by the Party and his mobile number prior to 21 days from the day of the event.
- After booking your event, Umang Events Pvt. Ltd. will provide to customer, contact information of such vendors as Caterers, Band-Baja, Beauty Parlour, Electric Doliwalas, Orchestra, and D.J's. **It is NOT compulsory to book your order or service with them.** We are just providing helpful suggestions to our customers, it is ultimately the customer who makes the final decision as per their choice.

-: PAYMENT TERMS :-

- At the time of booking the party plot, customer is requested to make 50% advance deposit. Balance remaining 50% amount must be deposited prior to **30 days** from the date of the event. If the balance remaining 50% amount is not deposited prior to 30 days then the Management of Umang Events Pvt. Ltd. has every right to cancel your booking. And in such circumstances first 50% advance deposit will be forfeited.
- Refundable Security Deposit of Rs. 25,000/- must be deposited at the time of booking the party plot. The purpose of obtaining this Security Deposit is that, during the time of your event if any kind of damage made by you or your guests or the Caterers appointed by you in the party plot then the recovery of such loss caused due to this will be made from this deposit amount and the balance amount will be refunded to you on third (3rd) day from the date of your event. If the event is cancelled by you or by the Management of Umang Events Pvt. Ltd. then you will receive 100% (entire) refund amount of Security Deposit.
- If event do not take place for any reason due to natural calamity (rain, fire, earthquake, flood) or any other personal reason or due to occurrence of any accident or person hosting the event cancels such event then on that day such occasion will automatically stand cancelled from party plot. In such event, first 50% advance deposit at the time of booking will **NOT** be refunded. But such event can be held within 364 days from the date of original event as per the vacant date provided by the Management of Umang Events Pvt. Ltd. And at the time of such subsequent event if there is any increase in party plot rent then customer should make payment according to the increased rate.
- If any facility included in the package is not used then amount will not be refunded.